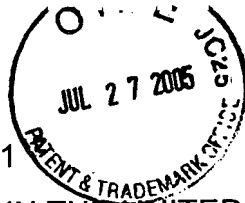


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TRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Toshio TAMURA et al.

Group Art Unit: 3627

Appln. No. : 09/807,965

Examiner: Andrew J. Fischer

Filed : August 31, 2001

Confirmation No.: 6657

For : SALES SUPPORT SYSTEM

INTERVIEW SUMMARY

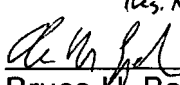
Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop _____
Randolph Building
401 Dulany Street
Alexandria VA 22314

Sir:

Applicants are submitting the present paper to confirm the information provided by the Examiner to applicants' representative on May 4, 2005, via a telephone message. In particular, the Examiner indicated that claims 1 – 28 and 34 – 43 are intended to replace the characters "XXX" in the §§ 102 and 103 rejections of the April 21, 2005, Official Action.

Should the Examiner have any questions or comments regarding the present application, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,
Toshio TAMURA et al.

(Res. No. 40,063)


Bruce H. Bernstein
Reg. No. 29,027

Alan M. Lenkin
Reg. #40063

July 27, 2005
GREENBLUM & BERNSTEIN, P.L.C.
1950 Roland Clarke Place
Reston, VA 20191
(703) 716-1191